

## RETAIL PLATFORM ASSISTANCE

If you hold your shares in Balanced Commercial Property Trust Limited ("BCPT") through an investment platform, please refer to the table below for help and further information on how to vote your shares.

If you hold your shares in BCPT directly, please refer to the "Actions to be taken" section of the scheme document available [here](#).

<b>Platform</b>	<b>Voting Method</b>
<b>CT Savings Plans</b>	You will receive a letter from Columbia Threadneedle with the details of the voting process and forms of direction in the post.
<b>Hargreaves Lansdown</b>	You will need to log in to your HL account and send them an electronic instruction using their 'online election' facility. More information is available on HL's website: <a href="https://www.hl.co.uk/shares/corporate-actions/corporate_action_frequently_asked_questions">https://www.hl.co.uk/shares/corporate-actions/corporate_action_frequently_asked_questions</a>
<b>Interactive Investor</b>	In your online account, you will see a 'Voting Mailbox' under 'Portfolio' where you will be able to vote. More information is available on their website: <a href="https://www.ii.co.uk/investing-with-ii/shareholder-voting-information">https://www.ii.co.uk/investing-with-ii/shareholder-voting-information</a>
<b>Halifax Share Dealing (HSDL)</b>	Log in to your HSDL account online or in the app, select 'Corporate Actions' then 'Notifications'. More information can be found here: <a href="https://www.halifax.co.uk/investing/help-and-guidance/existing-customer/what-is-a-corporate-action.html">https://www.halifax.co.uk/investing/help-and-guidance/existing-customer/what-is-a-corporate-action.html</a>
<b>Barclays Smart Investor</b>	You will need to log in to your Barclays account and send them a secure electronic instruction stating how you wish to vote on the resolutions. Alternatively, you can contact Barclays on 0800 279 3667 for help with voting.
<b>AJ Bell</b>	Log in to your AJ Bell account and send them a secure message confirming how you want to vote for each resolution. For more help please visit <a href="http://www.ajbell.co.uk/faq">www.ajbell.co.uk/faq</a> and type "how to vote"
<b>HSBC</b>	You can either call the share dealing help desk or send a secure message from your online share dealing account. You can call HSBC on 03456 080848.
<b>Fidelity</b>	You will need to log in to your online account and select 'Profiles' then 'Preference centre' at the top of the page. Once in the 'Preference centre' you need to select 'Shareholder voting & information'. Once you have opted in, you'll receive a one-time key passcode to activate your account. Then you'll need to create a username and password with Broadridge where you can cast your vote. Alternatively, you can call Fidelity on 0800 414161.
<b>Charles Stanley</b>	You will need to send Charles Stanley a secure message via your online account with your instruction of how you wish to vote on all the resolutions. Alternatively, you can call Charles Stanley on 0207 739 8200.

If you need further help or assistance in voting your shares, please email [BCPT@georgeson.com](mailto:BCPT@georgeson.com) for more information.